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ST. LOUIS OFFICE FOR  
DEVELOPMENTAL  
DISABILITY RESOURCES

# ANNUAL REPORT

# Who We Are

The St. Louis Office for Developmental Disability Resources (DD Resources) is a public taxing entity, commonly known as a "Senate Bill 40 Board," that provides funding to agencies serving individuals with developmental disabilities in St. Louis City.

# Our Mission

To ensure individuals with developmental disabilities in the City of St. Louis have quality services, choices, and full inclusion.

## • BOARD OF DIRECTORS •



**William Siedhoff**  
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**Sherry Wibbenmeyer**

# A MESSAGE FROM THE EXECUTIVE DIRECTOR

To the Citizens of St. Louis City,



**Shaelene Plank**  
Executive Director

We entered 2021 thinking it would be better than 2020, only to find it was more of the same. Our dedicated and passionate staff overcame many obstacles in 2020, and we did it again in 2021. No matter what got thrown at us, DD Resources found ways to meet the needs of individuals with developmental disabilities through innovation, responsiveness, and partnership with our funded agencies and St. Louis City residents. We are grateful and proud that in a year where so many people experienced hardship, we can share a report highlighting our staff's excellent work and the success stories of those we serve.

**In 2021 DD Resources remained responsive and flexible as a funder.** We worked with agencies to continue grant reimbursement, allow virtual services and supports, and modify service models to meet the needs of those we serve. When agencies informed us that they had exhausted all community resources in meeting the basic needs of some of their consumers, DD Resources released additional funds to assist in providing these necessities. Agencies utilized \$52,000 to help 337 individuals and families impacted by the pandemic.

**Our Targeted Case Management team provided service coordination to 538 individuals in 2021.** Our staff was extremely flexible as service requirements and guidance constantly changed due to surges in positive cases. They managed to find ways to meet with individuals virtually and in-person when allowed, monitored services, and connected individuals to the supports needed to ensure that needs and goals were met. As a result of their hard work, the TCM department met all their performance goals for the year, several related to timely completion of paperwork and consumer satisfaction.

**We completed our first full funding cycle as a partner in the Eastern Region Alliance.** Because of this partnership, funded agencies were able to submit data for our aligned service outcomes and indicators, and we are now able to share that data in this report. We look forward to refining our Alliance data collection and reporting so we can share more with the community in the future.

We are proud of the things that have been accomplished this year, but there is always work to be done. We can always find new and improved ways of providing services and advocating for people with developmental disabilities. DD Resources prides itself in being forward-thinking, innovative, and at times a risk-taker when making decisions for the benefit of those we serve. We will continue to move forward in our discussions and decisions as we seek to be responsive to the needs of individuals with developmental disabilities in the City of St. Louis.

As always, thank you for the trust you instill in us to be good stewards of taxpayer dollars. You can count on us to work tirelessly to ensure individuals with developmental disabilities in the City of St. Louis have quality services, choices, and full inclusion.



**2021**

# AT A GLANCE

**\$5,644,275** provided opportunities to **1,010 individuals** with developmental disabilities, allowing them to fulfill their potential and live as respected and included members of the community.

**36**  
PARTNER  
AGENCIES

**70**  
QUALITY  
PROGRAMS

**5 NEW  
PARTNERS  
AND  
7 NEW  
PROGRAMS**



Individuals received  
transportation to  
or from sheltered  
employment

**441**

Accessed  
Family Support  
Services



**121**  
Employed in the  
Community

**538**

Participated in  
DDR's Targeted  
Case Management



**219** Lived  
Independently

**337**

Individuals and  
families directly  
benefited from  
COVID-related  
funding



**189** Families  
received support  
through respite  
care

**320**

Employed  
in sheltered  
workshops



**406**  
Received  
supports  
to participate in  
the community

# COMMUNITY

# SERVICES

**MEET PAM** *“Social isolation has been a painful part of many individuals’ COVID-19 experience. Pam was no longer working due to COVID, had little interest in social engagement, lived alone in her childhood home, and expressed feelings of depression.*

*The Association on Aging with Developmental Disabilities (AADD) staff invited Pam to join a group that was meeting virtually. Initially, she declined, but reluctantly agreed to give it a try after several invitations. After a few meetings and ongoing encouragement from staff, she willingly chose to participate. Pam reports finding meaning in these weekly gatherings, as well as improved self-esteem and quality of life.*



*Not only has Pam gained social skills, social capital, and self-esteem, she reports improvement in her community experiences and quality of life, and the data collected supports these changes.”*

**Kathy Farache**

Assistant Director

*The Association on Aging with Developmental Disabilities*

The Association on Aging with Developmental Disabilities supports and serves aging adults with developmental disabilities to promote their dignity and independence.

## COMMUNITY LIVING

supports individuals as they develop and maintain skills needed to live in the community.

**\$1,515,495** was invested in providing community living programs and services to **219** individuals.

**In 81% of instances,** individuals made progress toward having the skills to ensure their safety in their homes and community.

**In 89% of instances,** individuals made progress toward living independently in the community.

## PROFESSIONAL SERVICES

support physical and emotional well-being for individuals and their caregivers.

## COMMUNITY INTEGRATION

supports individuals in accessing their community and social life in self-directed, safe, and inclusive ways.

## SUPPORT SYSTEMS

provide individuals and families with advocacy, education, training, respite, and other supports.

**\$97,851** was invested in providing professional services to **28** individuals and families.

**In 86% of instances**, individuals and their caregivers made progress in their goals to experience improved emotional well-being.

**In 100% of instances**, individuals made progress in their goals to increase independence.

**\$916,610** was invested in providing community integration programs and services to **406** individuals.

**In 94% of instances**, individuals made progress in their goals to experience positive and self-directed social lives.

**In 86% of instances**, individuals made progress in their goals to have skills to ensure their safety in their community.

**\$1,460,938** was invested in providing support system programs and services to **722** individuals and families.

**In 85% of instances**, individuals and their caregivers made progress in their goals of managing stress, increasing skills for advocacy, and increasing understanding of their developmental disabilities.

**In 88% of instances**, individuals made progress in their goals to have skills to ensure their safety in their homes and community.

# EMPLOYMENT

# SERVICES

## EMPLOYMENT TRAINING

supports individuals, who may or may not be employed, to develop the skills necessary to obtain and maintain employment in the community.

## EMPLOYMENT SERVICES

support working individuals to develop and maintain the skills necessary for employment and/or advancement.

**\$68,321** was invested in providing job training to **8** individuals.

**In 90% of instances**, individuals made progress in their goals to have the skills necessary to become employed in the community.

**In 75% of instances**, individuals who are employed, made progress in their goals to have skills necessary for career development and/or advancement.

**\$1,368,449** was invested in providing employment services to **441** individuals.

**In 84% of instances**, individuals made progress in their goals to have the skills necessary to maintain employment.

**In 64% of instances**, individuals who are employed, made progress in their goals to have skills necessary for career development and/or advancement.



## MEET QUINTION

*"Quintion started the Launch program in August 2020 with several goals: finding employment, enhancing his communication skills, making new friends, increasing his confidence with living on his own, and improving his time management skills to make more time for his love of art. He was quick to dive right in, often attending as many additional trainings and events as possible. Additionally, he connected*

*with Vocational Rehabilitation, and Arc's Employment Supports at the start of 2021.*

*Quintion has achieved a tremendous amount through these supports, including learning how to do his laundry, cooking independently, and establishing daily routines to manage his schedule. These skills have then transferred to help at his new job, which he accepted in July 2021 at Potbelly Sandwich Shop. Despite being busier than ever, he prioritizes time to work on his art. His incredible talents were recently recognized when he won the 2021 National Disability Awareness Month (NDEAM) Poster Contest sponsored by the Governor's Council on Disability. The poster now hangs proudly at Potbelly Restaurant!"*

**Gabrielle Szarek**  
Director of Transition Services  
Next / A Division of the St. Louis Arc

Next provides focused, impactful supports for individuals with autism or learning differences. As a department within the St. Louis Arc, Next helps teens and young adults navigate what is next in various aspects of their lives.

**210 individuals received pay raises not related to a minimum wage increase.**

**Over 265 individuals had employment that offered a combination of benefits, including paid time off, health insurance, life insurance, dental/vision insurance, and retirement plans.**

**18% of employed individuals worked more than 30 hours a week.**

## EMPLOYMENT TYPES

FOOD PREPARATION OR SERVICE

**8%**

BUILDING AND GROUNDS CLEANING OR MAINTENANCE

**7%**

RETAIL SALES

**6%**

GENERAL OFFICE AND ADMINISTRATIVE SUPPORT

**1%**

ASSEMBLY, MANUFACTURING, OR PACKAGING

**73%**

HOSPITAL SUPPORTS

**3%**

OTHER

**2%**

# AGENCY SUPPORTS



## AGENCY SUPPORTS

fund the development and effectiveness of partner organizations.

**\$183,342** was invested in agency supports, increasing the capacity of **24** agencies.

**\$52,000** directly benefited **337 individuals and families** through agencies' COVID-related individual assistance funding.

**167 individuals and families** increased access to health-related services.

# FUNDED

# PARTNERS

## **ARTISTS FIRST**

Socialization  
\$65,886

## **ASSOCIATION ON AGING WITH DEVELOPMENTAL DISABILITIES**

ISLA, Socialization, Retirement Supports  
\$538,088

## **BEST BUDDIES**

Socialization  
\$10,000

## **BRIDGES COMMUNITY SUPPORT SERVICES**

ISLA  
\$260,298

## **BROADWAY TRANSPORTATION**

Community Transportation, Employment Transportation  
\$52,188

## **CANTERBURY ENTERPRISES**

Sheltered Employment  
\$90,000

## **THE CENTER FOR HEAD INJURY SERVICES**

Adaptive Equipment/ Assistive Technology, Adult Employment Training, Supported Employment, General Operating Funding  
\$210,051

## **CHAPEL FOR THE EXCEPTIONAL**

Socialization  
\$ 13,723

## **DELTA GAMMA CENTER**

Family Support  
\$9,000

## **DEPARTMENT OF MENTAL HEALTH**

Partnership for Hope Waiver  
\$57,082

## **DOWN SYNDROME ASSOCIATION OF GREATER ST. LOUIS**

Family Support  
\$19,013

## **EASTERSEALS MIDWEST**

ISLA, Family Support, In-Home Support, Facility-Based Support, Youth Employment Training, Supported Employment  
\$239,733

## **EPILEPSY FOUNDATION OF MISSOURI AND KANSAS**

Advocacy, Education Support  
\$39,132

## **EPWORTH CHILDREN AND FAMILY SERVICES**

Counseling  
\$43,780

## **FAMILY ADVOCACY & COMMUNITY TRAINING (F.A.C.T.)**

Family Support  
\$87,044

## **GATEWAY REGION YMCA**

Socialization  
\$24,669

## **HEARTLAND INDUSTRIES**

Sheltered Employment  
\$49,680

## **HORIZON HOUSING DEVELOPMENT COMPANY**

Supportive Housing  
\$381,117

## **HORIZON NORTH INC.**

Supportive Housing  
\$230,072

## **HOUSE OF PAIS**

Socialization  
\$124,190

## **INDUSTRIAL AID**

Sheltered Employment  
\$248,400

## **JAZZ TRANSPORTATION**

Community Transportation, Employment Transportation  
\$91,685

## **JUDEVINE CENTER FOR AUTISM**

In-Home Support  
\$15,972

## **LIFEBRIDGE PARTNERSHIP**

Camp, Socialization, Childcare  
\$160,486

## **MERS/MISSOURI GOODWILL**

ISLA, Sheltered Employment, Supported Employment  
\$383,187

## **OATS TRANSIT**

Employment Transportation  
\$11,627

## **OPTIONS FOR JUSTICE**

Advocacy  
\$94,263

## **PARAQUAD**

Advocacy, Education Support, Supported Employment  
\$47,705

## **PATHWAYS TO INDEPENDENCE**

Socialization  
\$28,566

## **PREFERRED FAMILY HEALTHCARE**

ISLA, Supported Employment, Youth Employment Training  
\$118,380

## **PROJECT CU, INC.**

Sheltered Employment  
\$139,665

## **RECREATION COUNCIL OF GREATER ST. LOUIS**

Camp, Socialization  
\$70,746

## **SOUTHSIDE WELLNESS CENTER**

Community Transportation, Employment Transportation  
\$222,325

## **ST. LOUIS ARC**

Family Support, In-Home Support, Youth Employment Training, Supported Employment  
\$1,124,739

## **SUNNYHILL, INC.**

ISLA  
\$138,966

## **UCP HEARTLAND**

Facility Based Support, Supported Employment, Socialization  
\$70,732

## **WORTH INDUSTRIES**

Sheltered Employment  
\$106,115

# TARGETED

# CASE MANAGEMENT



## MEET LARRY

Larry's reputation precedes him. He's a dedicated father who lets little stand in his way, and an immediate tone of admiration and excitement fills the conversation at the mention of his name. For many, the last two years have felt stagnant as we focused on surviving a global pandemic, but for Larry, 2021 was a year of significant progress and commendable successes.

After a three-year hiatus, Larry had his eyes on the prize when he reestablished services with his DD Resources Service Advocate, Kelsi Davis. Together with Bridges Community Support and Easterseals Midwest, Larry continued to tackle a laundry list of personal, medical, and

systematic hardships that left him without a source of income, his own home, and custody of his biological son, Ayden, and Ayden's older brother who Larry claims.

Larry has been fighting since 2017 to regain full custody of his son Ayden, and this summer, they were successfully reunited. *"Kristen (Easterseals), Andrea (Bridges), and Kelsi (DD Resources) were a big help in getting Ayden back. I was lost and called Kelsi because I didn't know where to begin."* Kelsi was quick to add that Larry was the driving force. He came up with a list of what it would take to regain custody and began to put things into action, which hasn't always been the case. *"I've been trying to do things on my own lately."*

The relationship between Larry and his sons is unlike any other. Both of his boys have Autism Spectrum Disorder and are working through the aftermath of many traumatic experiences. Larry's ability to communicate and connect with them is unmatched by anyone else in their lives. He is their greatest advocate

and works daily to meet their needs. His primary goal for 2022 is to reestablish his son Ayden's services with DD Resources' Case Management team. *"That means I can get all kinds of services going for him that he needs. I want him to have all of the therapies he has in school, inside the home."* Larry is also working on finding a new place to live. *"With it being just Ayden and me there, it will change the whole dynamic of everything. Ayden will have his own space to move around in, and he'll feel free."*

His Service Advocate Kelsi recalls Larry as one of her very first cases when she began with DD Resources in 2016.

***"Larry's path has been rocky and lined with billboards saying 'Give up' and 'You Can't Do It.' I admire that his love for his sons fuels his fire, so not only does he progress in his path, he burns the barriers and billboards along the way."***

There's no doubt that with the support of DD Resources and its partner agencies, Larry will accomplish great things for his family in the years to come.

**In 2021 DD Resources' Targeted Case Managers served 538 individuals.**  
90% of consumers surveyed were satisfied with their services.

# EASTERN REGION ALLIANCE OUTCOMES

We are a proud member of the Eastern Region Alliance (ERA) team, a collaboration between the Senate Bill 40 Boards of St. Louis County, The City of St. Louis, Jefferson County, and St. Charles County. We embarked on this journey of alignment in January of 2019 with the goals being;

1. **Reduce the administrative burdens** that disparate requirements, tools, and processes placed on funded partners
2. **Allow for the collection, analysis, and reporting** of regional data to inform strategy and decision-making; and
3. **Leverage taxpayer resources** even more efficiently by creating a shared information technology infrastructure. In this fully customized portal, agencies conduct business with all four boards according to aligned requirements and practices.

In 2021 we finished our first full funding cycle as a partner in the ERA, and we are happy to say that we are accomplishing our goals. We are excited to share this regional data with the community.

## • ALLIANCE-WIDE OUTCOMES •



### EMPLOYMENT

*Employment Trainings and Employment Services*

In 76% of instances, individuals made progress in their goals to develop skills to obtain and maintain employment, as well as advance in their careers.



### COMMUNITY CONNECTION

*Community Integration, Professional Services, Support Systems*

In 90% of instances, individuals made progress in their goals of strengthening their natural support system, improving their physical and emotional well-being, and accessing their community in self-directed and inclusive ways.



### INDEPENDENT LIVING

*Community Living*

In 87% of instances, individuals made progress in their goals to develop and maintain skills needed to live independently in the community.

# FINANCIAL REPORT



JUNE 30, 2021

## • STATEMENT OF ACTIVITIES •

### PROGRAM EXPENSES

Disability resource services provided \$8,468,053

### PROGRAM REVENUE

Intergovernmental support \$651,885

Targeted Case Management \$1,770,364

Other \$12,040

**Total Program Revenue \$2,434,289**

**NET PROGRAM EXPENSES \$6,033,764**

### GENERAL REVENUE

Tax revenue \$7,022,383

Investment income (expense), net (\$1,208)

**Total General Revenue \$7,021,175**

### CHANGE IN NET POSITION

Net Position - Beginning of the Year \$987,411

**NET POSITION - END OF THE YEAR \$14,727,162**

JUNE 30, 2021

# • STATEMENT OF NET POSITION •

## ASSETS

Cash and cash equivalents	\$698,597
Investments	\$13,334,536
Taxes receivable	\$632,157
Targeted case management receivable	\$154,273
Other accounts receivable	\$60,963
Prepaid expenses and other assets	\$58,019
Net pension asset	\$604,470
Capital assets, net	\$121,496
<b>Total Assets</b>	<b>\$15,664,511</b>

## DEFERRED OUTFLOWS OF RESOURCES

Differences between expected & actual actuarial experience—pension	\$106,562
Change in assumptions—pension	\$101,563
Difference between projected and actual earnings on pension investments	\$127,971
Pension contributions made subsequent to measurement date	\$90,220
<b>Total Deferred Outflows of Resources</b>	<b>\$426,316</b>

**TOTAL ASSETS AND DEFERRED OUTFLOWS OF RESOURCES \$16,090,827**

## LIABILITIES

Accounts payable	\$585,086
Accrued liabilities	\$58,132
Accrued compensated absences	\$74,974
<b>Total Liabilities</b>	<b>\$718,192</b>

## DEFERRED INFLOWS OF RESOURCES

Difference between expected & actual experience—pension	\$645,473
<b>Total Deferred Inflows of Resources</b>	<b>\$645,473</b>

## NET POSITION

Net investment in capital assets	\$121,496
Restricted—SB3 transportation services	\$330,763
Unrestricted	\$14,274,903
<b>Total Net Position</b>	<b>\$14,727,162</b>

**TOTAL LIABILITIES AND NET POSITION \$16,090,827**



**ST. LOUIS OFFICE FOR  
DEVELOPMENTAL  
DISABILITY RESOURCES**

• **STAFF** •

**Shaelene Plank**  
Executive Director

**Lisa Briggs**  
Controller

**Nate Head**  
Senior Agency Relations  
Representative

**Samantha Montgomery**  
Director of Service  
Coordination

**Nathan Patton**  
Information Systems Manager

**Olivia Pruitt-Payne**  
Human Resources Manager

**Rachel Shapiro**  
Executive Assistant

**Madalyn Baugh**  
Service Advocate

**Camika Bell**  
Service Advocate

**Rebecca Black**  
TCM Supervisor

**Gabrielle Buenger**  
Marketing &  
Communications  
Coordinator

**Kelsi Davis**  
Service Advocate

**Patricia Dora**  
Service Advocate

**Devin Erikson**  
Quality Assurance Specialist

**Jessica Fishering**  
Service Advocate

**Caitlin Gray**  
Service Advocate

**James Hasty**  
Service Advocate Mentor

**Kelly Head**  
Administrative Clerk

**Tanya Huggins**  
Service Advocate

**Molly Jones**  
Service Advocate

**Janice Land**  
Receptionist

**Annie Lenharth**  
Accountant II

**Sha'Tina Longmeyer**  
Service Advocate

**Julie Majzel**  
Service Advocate

**Jackie McNett**  
Service Advocate

**Lorã Moore**  
Service Advocate

**Kathleen Piloski**  
Service Advocate

**Chrissy Rachell**  
Administrative Generalist

**Carmen Young**  
TCM Supervisor

**Ebony Young**  
Agency Relations  
Representative

**Kaitlin Willcutt**  
Service Advocate Mentor

**314.421.0090 • [www.STLDD.org](http://www.STLDD.org) • 2121 Hampton Ave. St. Louis, MO 63139**



**IDDHelp**

For people with a developmental disability in the Greater St. Louis Region, an  
IDDHelp Community Connector can help you find the resources you need!

**IDDHelp.org • 877-256-2202**

MON-FRI, 8:00 AM - 4:30 PM